

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Max Copperman et al.

Title: EFFICIENT AND COST-EFFECTIVE CONTENT PROVIDER FOR CUSTOMER
RELATIONSHIP MANAGEMENT (CRM) OR OTHER APPLICATIONS

Docket No.: 1546.015US1

Serial No.: 10/047,446

Filed: January 14, 2002

Due Date: April 6, 2007

Examiner: Neveen Abel-Jalil

Group Art Unit: 2165

MS AF

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

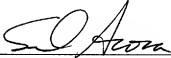
We are transmitting herewith the following attached items (as indicated with an "X"):

Amendment and Response Under 37 C.F.R. 1.116 (13 pgs.).

If not provided for in a separate paper filed herewith, Please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.


SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

Customer Number 21186

By: 
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CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being filed using the USPTO's electronic filing system EFS-Web, and is addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 5 day of April, 2007.


Name


Signature

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.
(GENERAL)